



PROPERTY MANAGEMENT FOR LANDLORDS

WHY CHOOSE MAULEVERER HOME HIGH STREET EXPERT GOES INDEPENDENT

- Privately owned and operated
- London-based with over 20yrs of residential lettings and property management experience
- Award winning property manager at the helm
- Offering boutique property management services for landlords and homeowners
- Exceptional customer service with a proactive approach to property management
- Honest and transparent – NO mark ups – NO hidden costs
- Established network of reliable and quality contractors
- Fully insured for public liability and public indemnity
- Member of TPO (The Property Ombudsman)
- ARLA PropertyMark qualified
- Data protection qualified ICO (Information Commissioner's Office)



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"YOU'VE BEEN AMAZING SUPPORT
FOR US AND HAVE MADE MANAGING
OUR PROPERTY SO MUCH EASIER!"

- Pimlico Landlord

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OUR APPROACH

Communication

We will be in touch with you, the letting agent and the tenant, to oversee every aspect of your tenancy and ensure everything is set up for success. If we take the property on mid-term, we will make sure we have all we need to facilitate a smooth and positive transfer of management.

Customer Service

The management of your property interest is a responsibility which shouldn't be taken lightly. We pride ourselves on building strong and long-lasting relationships and for doing things right, with integrity. We will keep you fully informed and put your needs first without jeopardising those of the tenants.

Tenant relationships

For a successful tenancy you need a happy tenant who feels valued and comfortable in their home. We make sure that your tenant is well informed and feels supported.

Compliance – laws and regulations

We stay up to date with all the latest changes in legislation so that you stay compliant.

Safety Certificates

We will arrange and maintain up-to-date safety certification to ensure that you have met all your obligations as a landlord.

Inventories

We will organise an independent inventory check-in and check-out for your tenancy, so that the condition of all your fixtures and fittings are documented.

Property Visits

We will personally carry out two inspections per tenancy year, provide feedback and report any required or suggested maintenance.

Proactive and reactive maintenance

We don't sit by the phone waiting for something to go wrong. Where identified, we will recommend preventive maintenance and be on hand when things do go awry. We are solution-focused and agile during a crisis.

Transparency

No agency mark ups and no hidden costs. When carrying out works, we will check that all invoices are accurate and pass them onto you so you can see that what the job cost is what you pay. Designed to give you full control and confidence that your property interest is receiving the best care.

Provide us with a float or pay your invoices directly, the choice is yours

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**"YOU HAVE BEEN FAR AND AWAY THE NICEST
AND MOST COMPETENT OF THE MANAGERS
WE HAVE DEALT WITH OVER THE YEARS."**

- Chelsea Landlord



• **MANAGEMENT SERVICE (LONG LET) – 6% + VAT OF RENTAL INCOME**

Subject to Terms and Conditions